(b) The proposal to allow voluntary deposit of arrears due to Government servants on account of acceptance of the recommendations of Fifth Pay Commission into GPF is under consideration.

Complaints against Ministers for not replying to MPs

1029. SHRI K. RAHMAN KHAN: Will the PRIME MINISTER be pleased to state:

(a) the number of complaints received by the Prime Minister from Members of Parliament against the Ministers for not replying to the letters of the MPs;

(b) what action the Prime Minister's office has taken on such serious complaints;

(c) what is the remedy for a Member if a Minister deliberately avoids answering the letters of MPs; and

(d) whether the action of the Minister in not replying to the letters of the MPs would be taken more seriously; if not, the reasons therefor?

THE MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS AND THE MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS (SHRI S.R. BALASUBRAMONIYAN): (a) In the absence of a specific time-frame indicated in the question, information has been provided for the last month only.

The Prime Minister's Office received two letters from MPs regarding lack of response from the Ministers to the letters from the MPs during the last month.

(b) The PMO has forwarded both these letters to the concerned ministries for immediate action.

(c) and (d) The basic guidelines for dealing with letters received from Members of Parliament are contained in the Central Secretariat Manual of Office Procedure. These include instructions to the effect that communications received from Members of Parliament should be attended to promptly. Each communication is to replied to within 15 days; where a delay is anticipated in sending a final reply, or where information is to be collected from offices other than the Ministry to which letter pertains, an interim reply should be sent within a fortnight indicating the possible date by which a final reply can be given. Where a communication is addressed to a Minister, it should, as far as practicable, be replied by the concerned Minister. Disposal of references from the M.Ps. should be personally monitored by the senior officers periodically.

Any violation of the procedure is dealt with as per the conduct rules. Cabinet Secretary, on the order of the Prime Minister, has reiterated to all the Council of Ministers the need to respond to the elected representatives of the people with courtesy and to examine their requests and suggestions expeditiously.

Minister of State in the Ministry of Personnel, Public Grievances & Pensions had also requested the Council of Ministers of the Govt. of India to ensure that replies to communications received from MPs were duly acknowledged and attended to promptly.

आई॰ए॰एस॰ तथा आई॰पी॰एस॰ अधिकारियों के विरुद्ध मामलों का शीघ्र निपटान

1030. **चौधरी हरमोहन सिंह यादव:** क्या प्रधान मंत्री यह बताने की कृपा करेंगे कि:

(क) क्या यह सच है कि आई॰ए॰एस॰ तथा आई॰पी॰एस॰ अधिकारियों के विरुद्ध चलने वाले मामलों को अनेक प्रक्रियाओं से गुजरना पड़ता है, जिसके कारण व्यवस्था को भ्रष्ट अधिकारियों का बोझ सहना पड़ता है और ऐसे मामलों के निपटान में लगने वाले लम्बे समय के कारण प्रमाण के अभाव तथा राजनैतिक दबाव के कारण अनेक अधिकारियों को छोड़ दिया जाता है; और

(ख) यदि हां, तो क्या सरकार ऐसी प्रक्रिया अपनाने का विचार रखती है, जिसके अंतर्गत ऐसे अधिकारियों के विरुद्ध चलने वाले मामलों का जनहित में एक माह की अवधि के भीतर निपटान कर दिया जाए?

कार्मिक, लोक शिकायत और पेंशन मंत्रालय में राज्य मंत्री और संसदीय कार्य मंत्रालय में राज्य मंत्री (श्री एस॰आर॰ बालासुब्रह्मण्यन): (क) और